What if I’ve Lost My DBS Certificate?

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The DBS can issue a reprint of your Basic, Standard or Enhanced DBS check certificate if you meet the following criteria:

1. The reprint request is made within 3 months of your certificate issue date.
2. Your DBS check was issued over 14 days ago, and you haven’t received it.
3. The reprint address matches the address you supplied on your application form.

If you have moved address since you processed your application, you need to ensure you have a mail redirect in place.

The DBS will process all reprint requests within 5 working days.